# **Audit and Management Services**

# Business Plan Report

# Customer

Objective Name Owner(s)

Monitor Auditee Corrective Actions (ES1-1)

Pamela Broaster-Doyle Cathy Jackson

**Initiatives Linked To Objective** 

Owner(s)

**GrandParent Objectives** 

**Parent Objectives** 

Measures Owner(s)

Complete planned follow-up audits.

Cathy Jackson Pamela Broaster-Doyle

Performance Graph Initiatives Linked To Measure Owner(s)

Complete planned follow-up audits

Child Measures Linked To Measure

ACTUAL GOAL DATE

To follow-up audits

70
60
50
40
30
20
10
FY05 Q1 FY05 Q3 FY06 Q1 FY06 Q3 FY07 Q1 FY07 Q3
Goal Actual FYTD Actual FYTD Goal

n good direction

Pamela Broaster-Doyle Cathy Jackson

**Initiatives Linked To Objective** 

Owner(s)

**GrandParent Objectives** 

# **Parent Objectives**

Measures

Owner(s)

Issue draft reports within 90 days of fieldwork completion.

Pamela Broaster-Doyle Cathy Jackson

# **Performance Graph**

**Initiatives Linked To Measure** 

Owner(s)

Owner(s)





**Child Measures Linked To Measure** 

ACTUAL GOAL **DATE** 



good direction

Objective Name Owner(s)

Sound asset management and financial investment strategies - Audit

Pamela Broaster-Doyle Cathy Jackson

**Initiatives Linked To Objective** 

Owner(s)

#### **GrandParent Objectives**

Ensure the financial viability of the County through sound financial management practices

#### **Parent Objectives**

(ES8.1) Sound asset management and financial investment strategies (priority outcome)

Measures Owner(s)

Audit Assessments Collected

Cathy Jackson Pamela Broaster-Doyle

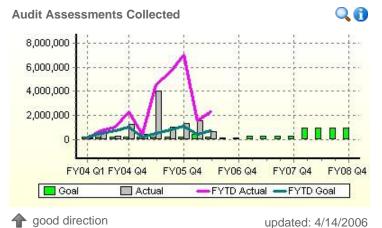
Audit assessments collected from current and prior years.

**Performance Graph** 

Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



Audit Reports or Deliverables

upuateu. +/1+/2000

Cathy Jackson Pamela Broaster-Doyle

Number of audit reports or deliverables completed.

**Performance Graph** 

Initiatives Linked To Measure Owner(s)

**Child Measures Linked To Measure** 

ACTUAL GOAL DATE



Complete Risk Assessment Analysis and Develop Audit Plan

Pamela Broaster-Doyle Cathy Jackson

Complete preliminary draft risk assessment report and audit plan for upcoming fiscal year by December 31 (Quarter 1).

Performance Graph Initiatives Linked To Measure Owner(s)

# Complete Risk Assessment Analysis and ...



#### **Child Measures Linked To Measure**

ACTUAL GOAL DATE

Cathy Jackson Pamela Broaster-Doyle

Click to Edit

good direction

updated: 1/26/2006

Net Audit Assessment

**Performance Graph** 

20,000,000

Amount of Audit Assessment

**Initiatives Linked To Measure** 

Owner(s)

**Net Audit Assessment** 



**Child Measures Linked To Measure** 

ACTUAL GOAL **DATE** 

15,000,000 10,000,000 5,000,000 0 FY04 Q1 FY05 Q1 FY06 Q1 FY07 Q1 FY08 Q1 Goal Actual -FYTD Goal -FYTD Actual

good direction

Objective Name Owner(s)

Meet Budget Targets (Audit and Management Services)

Pamela Broaster-Doyle Cathy Jackson

**Initiatives Linked To Objective** 

Owner(s)

#### **GrandParent Objectives**

(ES8.2) Planned necessary resources to meet current and future operating and capital needs (priority outcome)

## **Parent Objectives**

(ES8.2.1) Meet Budget Targets

Measures Owner(s)

Revenue: Total (Audit & Mgmt Svcs)

Total revenue in \$1,000s (from FAMIS)

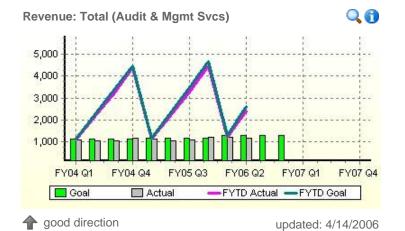
**Performance Graph** 

Initiatives Linked To Measure Owner(s)

#### Child Measures Linked To Measure

ACTUAL GOAL DATE

Cathy Jackson Pamela Broaster-Doyle

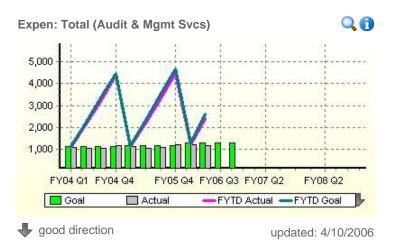


Expen: Total (Audit & Mgmt Svcs)

Cathy Jackson Pamela Broaster-Doyle

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)

# **Performance Graph**



Initiatives Linked To Measure Owner(s)

#### **Child Measures Linked To Measure**

		ACTUAL	GOAL	DATE
^	Expen: Personnel (Audit & Mgmt Svcs)	\$1,069	\$1,176	FY06 Q2
^	Expen: Other Operating (Audit & Mgmt Svcs)	\$104	\$123	FY06 Q2
^	Expen: Capital (Audit & Mgmt Svcs)	\$3	\$10	FY06 Q2

# Learning and Growth

**Objective Name** Owner(s)

Staff Development and Certification (ES5-2 & ES5-4)

Pamela Broaster-Doyle Cathy Jackson

**Initiatives Linked To Objective** 

Owner(s)

Complete Procedures Manual.

Pamela Broaster-Doyle Cathy Jackson

**Parent Objectives** 

**GrandParent Objectives** 

Measures Owner(s)

Audit Staff Professionally Certified

Cathy Jackson Pamela Broaster-Doyle

Percentage of audit staff with professional certifications.

**Performance Graph** 

**Performance Graph** 

**Initiatives Linked To Measure** Owner(s)

**Child Measures Linked To Measure** 

ACTUAL GOAL DATE



Complete Evaluations Within 30 Days After Due Date.

Pamela Broaster-Doyle Cathy Jackson

**Initiatives Linked To Measure** 

Owner(s)

Q 👩 Complete Evaluations Within 30 Days Af... 400 350 300 250 200 100 FY07 Q1 FY07 Q3 FY05 Q3 FY06 Q1 FY06 Q3 Goal Actual FYTD Actual -FYTD Goal

**Child Measures Linked To Measure** 

**ACTUAL GOAL** DATE

Pamela Broaster-Doyle Cathy Jackson

Hold Quarterly Staff Meetings.

good direction

**Initiatives Linked To Measure** 

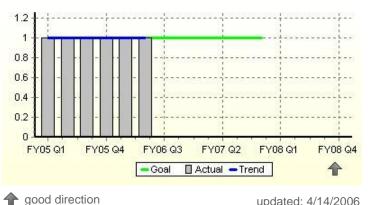
Owner(s)

**Performance Graph** 

QA



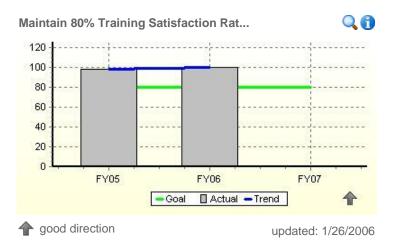
**ACTUAL GOAL DATE** 



updated: 4/14/2006

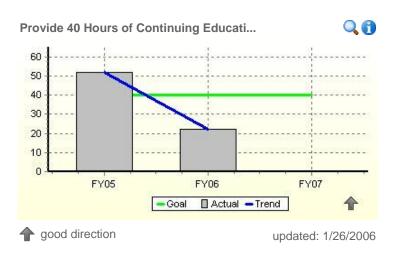
Maintain 80% Training Satisfaction Rate.

#### **Performance Graph**



Provide 40 Hours of Continuing Education Hours Annually.

## **Performance Graph**



Pamela Broaster-Doyle Cathy Jackson

### **Initiatives Linked To Measure**

Owner(s)

## **Child Measures Linked To Measure**

**ACTUAL GOAL DATE** 

Pamela Broaster-Doyle Cathy Jackson

### **Initiatives Linked To Measure**

Owner(s)

# **Child Measures Linked To Measure**

ACTUAL GOAL **DATE**